



# Kehalani

Community Association

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January 11, 2019

RE: Koa Gate Remotes

Aloha Koa Homeowners,

This letter is to inform you that during the recent monthly service inspection, the gate technician discovered that the memory chip had malfunctioned causing all the gate remotes to no longer work.

The gate has been repaired, however, the gate remotes need to be reprogrammed by the technician. As such, the gate service vendor, Centra System Hawaii LLC, will have a technician at the Koa gate on the following days/times to reprogram owners' remotes.

- Tuesday, January 15, 2019 from 7:30am – 9:00am and again 3:00pm – 4:00pm
- Friday, January 18, 2019 from 7:30am- 9:00am and again from 5:00pm – 6:00pm

If you are unable to have your gate remote reprogrammed on the above dates/times, you can call Centra Systems Hawaii directly at (808) 877-4709 to have a technician meet you at the gate. Please be advise there will be a \$25.00 service charge that owners will be responsible for paying if you choose to utilize this option.

The gate has been programed to remain open until Friday, January 18, 2019 at 7pm.

Should you have any questions regarding this letter, please do not hesitate to contact me directly.

Sincerely,

Mya Pagdilao, Site Manager  
Kehalani Community Association